



SPRING USA CORPORATION
127 Ambassador Drive, Suite 147
Naperville, IL 60540-4079
Phone: 630-527-8600
Toll Free: 800-535-8974
Fax: 630-527-8677

Note: You Must Have a Valid *Return Material Authorization* (RMA) Issued From the Spring USA Office Prior to Shipping Your **Mr. Induction** Unit

SHOULD YOUR MR. INDUCTION RANGE NEED REPAIR, SHIP THE RANGE IN NEED OF SERVICE, *IN OR OUT OF WARRANTY*, TO THE ADDRESS BELOW. NON-WARRANTY REPAIRS WILL BE CHARGED ON A C.O.D. BASIS. **Please note the serial number (located on the bottom of the range) for your records before sending.**

The following information must be included with your return:

- List the problem with the unit, i.e. on/off switch broken, etc.
- Address for return shipping
- VERY IMPORTANT: CONTACT NAME AND PHONE NUMBER

IMPORTANT: PACK RANGE WELL TO PREVENT DAMAGE! ANY DAMAGES RESULTING FROM IMPROPER PACKING WILL BE REPAIRED AND CHARGED ACCORDINGLY.

IF NOT SHIPPED WITH ORIGINAL PACKAGING AND CARTONS, A COST OF \$10.00 WILL BE CHARGED FOR RE-PACKAGING. THIS IS DUE TO THE NUMBER OF UNITS RECEIVED AT SERVICE CENTER DAMAGED IN TRANSIT.

SHIP TO: Spring USA
127 Ambassador Drive
Suite 147
Naperville, IL 60540
Attn: Service Department
Phone: 630-527-8600
Fax: 630-527-8677